



NICKELHÜTTE AUE GmbH

Metall - Chemie - Energie

- Hüttenwerk seit 1635 -



ZERTIFIZIERT nach DIN EN ISO 9001, 14001, 50001 und nach BS OHSAS 18001
ZERTIFIZIERTER ENTSORGUNGSFACHBETRIEB

Measures and consequences due to „Coronavirus SARS-CoV-2“ for NHA

24th March 2020

Nickelhütte Aue is strongly looking after keeping the consequences of the current SARS-CoV-2 crisis as low as possible on the business process while protecting at the same time the health of our employees at most. We endeavor to serve you, our valued customers, as professional and smoothly as possible, to keep the risk of loss to a minimum and to fulfill fully extensively the guidelines of the legislator.

Nickelhütte Aue GmbH contributes to the aim to stem the spread of the “Coronavirus” with the following measures:

- Observing strict precautions and health regulations by all employees. Sufficient dispensers of disinfectant have been provided.
- Limited or no personal contact to clients, suppliers and visitors.
- Exemption from work of employees belonging to risk groups.
- Phone-, audio- and video conferences are used for communication.
- Home offices have been arranged and flexible working hours have been made possible. Enquiries and orders can be treated with in nearly the same performance as usually.

Current supply situation

- Due to the above described measures, we do not expect prospectively any loss on capacity.
- Dispatch and reception of material is still possible.
- In order to reduce potential consequences on the supply chain of our customers to a minimum, we kindly ask to support us in this difficult situation and to immediately inform us about changes of your business activity. It is meant mainly significant changes in demand, of reception times of goods and impending closure of production sites. Only with your kind help, we are able to prioritize and manage orders making the best possible decision for you. Together we will overcome this situation and also looking strengthened into the future. Our trustful business relation makes it definitively easier to handle the current very dynamic situation.

Availability

Your usual contact persons are still fully available.

We try to keep the consequences to a minimum, however, at the current situation is not only in our hands. We will inform you about all changes in due time.

With best regards

Nickelhütte Aue GmbH

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